## TIERED MEMBERS ONLY PRICING

CASE STUDY: LITTLE BOWL



## **TIERED PRICING STRATEGY**

In this case study, the business increased the price of all products and services (bowling, shoe rentals, food, equipment) by a minimum of 10%. The facility then started advertising different prices between members and non-members, thereby giving regular customers a lower 'Members Only' price which made them feel special while helping to trigger increased spending. The business saw an overall 11% increase in revenue after one year of implementing the member and non-member pricing strategy.



## HIGHLIGHTS OF PERFORMANCE

- 1,066 members in a town of 6,000 people
- 11% increase in TOTAL REVENUE

## Steven Little, Owner

"Introducing a tiered member pricing strategy was the best thing I have ever done to generate more cash flow. I know my loyal regular customers are spending more money because of rewards and I am seeing more of these people more often. I wish I would have done this 20 years ago!"

